



## **City of San Dimas**

June 2018







## **About the City of San Dimas Plan to Prevent and Combat Homelessness**

On August 22, 2017 the San Dimas City Manager authorized staff to file an application to the County of Los Angeles for a City Planning Grant to develop a City plan to prevent and combat homelessness (Plan). The County awarded the grant in October 2017 and in December 2017 San Dimas (City) approved an agreement with LeSar Development Consultants (LDC) to assist with creation of the Plan.

At a March 13, 2018 Council Study Session, staff introduced the Plan's purpose and process elements, schedule of meetings, and outreach strategies to gather public input from stakeholders, community members, and City staff throughout the development of the Plan.

In February and March 2018, LDC and the Community Development Department hosted a series of community meetings with various stakeholders, community members, homeless services providers, residents, and City staff to discuss the issues surrounding homelessness in San Dimas. The meetings also focused on ways to improve the quality of life for residents, neighborhoods, and the business community. LDC facilitated these meetings and solicited feedback that became the basis of the goals and supporting actions included in this Plan. Whenever possible these goals align with strategies included in the County of Los Angeles Homeless Initiative.

The City of San Dimas Plan to Prevent and Combat Homelessness was presented to the City Council on June 12, 2018 and was unanimously adopted. Council members in attendance:

Mayor Curtis Morris

Councilmember Emmett Badar

Councilmember Denis Bertone

Councilmember John Ebiner

Councilmember Ryan Vienna

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#### Background and Purpose of Homeless Plan

The number of people experiencing homelessness in the City of San Dimas remained

approximately the same from 2016 to 2017. according to the annual Los Angeles Homeless Services Authority (LAHSA) Homeless Count.<sup>1</sup> In both years, the unsheltered count, which includes those people living on the streets, in cars, or other places not meant for human habitation, was eight people. Also according to this data, half of those who were unsheltered lived in the street, and the other half lived in a vehicle. These survey numbers vary only slightly from an estimate given by local law enforcement,<sup>2</sup> which puts the number unsheltered individuals residing in the city at approximately 15 for both years.<sup>3</sup> By comparison, the homeless population in Service Planning Area (SPA) 3, which includes San Dimas, increased by 36% during the same period.4



In 2017, San Dimas accounted for approximately 0.22% to 0.42% of SPA 3's homeless population, while similarly-sized cities in the East San Gabriel Valley averaged 2.4%, indicating a lower-than-average homeless population. Also importantly, San Dimas' percentage of the total regional population was 1.8%, indicating a lower-than-average rate of homelessness per capita.

While San Dimas has a smaller population than some of its neighbors and the region as a whole, it is important to keep in mind regional demographics. The following provides a snapshot of who was experiencing homelessness in SPA 3 in 2017,<sup>6</sup> as well as countywide poverty indicators from the 2016 US Census, the most recent data available.

- 67% (2,373) were unsheltered and living outside while 33% (1,179) were in some form of temporary shelter accommodations
- 76% were single adults, 18% were families, and 6% were youth and young adults
- 28% were female, 72% were male, 0.4% were transgender, and 0.2% did not identify with a gender

<sup>&</sup>lt;sup>1</sup> Los Angeles Homeless Services Authority – Homeless Count – Count by City/Community

<sup>&</sup>lt;sup>2</sup> Notes from February 28, 2018 Input Session

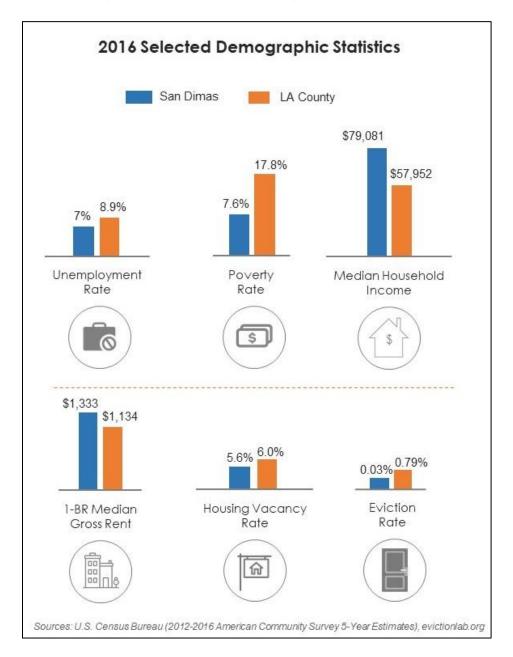
<sup>&</sup>lt;sup>3</sup> It is also important to note that the sheltered homeless population in San Dimas decreased from 26 people in 2016 to zero in 2017, likely due to a reporting error at one shelter facility.

<sup>&</sup>lt;sup>4</sup> Los Angeles Homeless Services Authority – Homeless Count 2017 SPA 3 Fact Sheet

<sup>&</sup>lt;sup>5</sup> Los Angeles Homeless Services Authority – Homeless Count 2017 SPA 3 Fact Sheet; Los Angeles County Department of Public Health. "Key Indicators of Health." 2017.

<sup>&</sup>lt;sup>6</sup> Los Angeles Homeless Services Authority – Homeless Count 2017 SPA 3 Fact Sheet

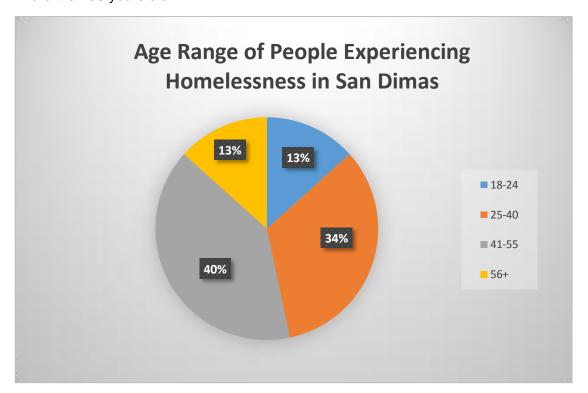
- 50% were Hispanic/Latino, 24% were white, 18% were African American, 5% were American Indian, 2% were Asian, and 1% identified as other
- 5% were age 62 and up, 17% between the ages of 55-61, 60% between the ages of 25-54, 7% between the ages of 18-24, and 11% were under the age of 18
- 6% were Veterans
- 30% were considered chronically homeless, meaning that they have lengthy or repeated histories of homelessness along with a long-term disability such as mental illness, substance use disorder, or a physical health problem
- 28% had a mental illness, 17% had a substance use disorder, and 2% had HIV/AIDS
- 27% have experienced domestic/intimate partner violence in their lifetime



The City also conducted a demographic analysis of individuals experiencing homelessness in San Dimas in order to learn more about their needs and to identify potential solutions.<sup>7</sup> This study analyzed self-reported responses collected during one-on-one interviews, as well as data from the regional Coordinated Entry System (CES),<sup>8</sup> which relies on responses to the Vulnerability Index-Service Prioritization Decision Assistance Tool (VI-SPDAT)<sup>9</sup> survey and other indicators of a person's overall health and wellbeing.

The analysis concluded that among individuals experiencing homelessness in San Dimas, approximately:

 40% were 41-55 years old, 33% were 25-40 years old, 13% were 18-24, and 13% were more than 56 years old:

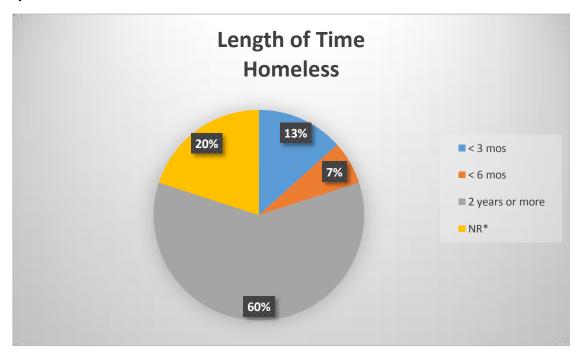


<sup>&</sup>lt;sup>7</sup> See Appendix C for additional data.

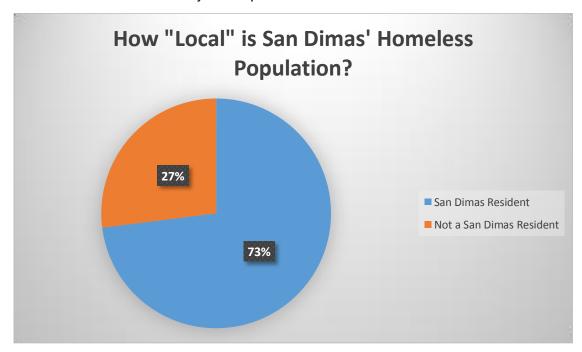
<sup>&</sup>lt;sup>8</sup> Los Angeles Homeless Services Authority. SPA 3 CES Assessment Data Set. July 2016-November 2017.

<sup>&</sup>lt;sup>9</sup> The VI-SPDAT helps identify the co-occurring social and medical factors that generally contribute to homelessness and assists in prioritizing individuals for limited housing and services resources. It does this by producing an acuity score, which serves as a reference for administrators in charge of local resources.

 60% of individuals experiencing homelessness had been homeless for at least two years:



• 73% of individuals experiencing homelessness self-identified as a San Dimas resident, or were identified as such by LASD personnel:

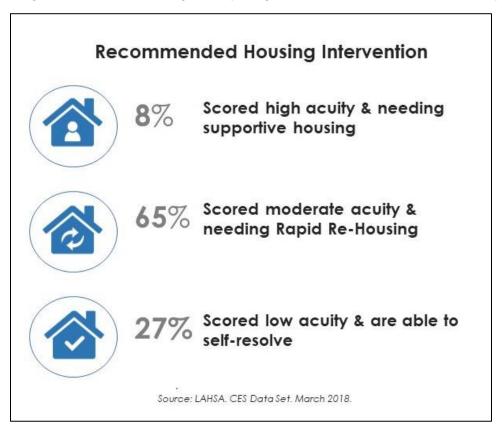


#### In addition:

- 87% identified as male and 13% identified as female
- 53% identified as white, 33% identified as black, and 13% identified as Hispanic
- 13% said they were a Veteran
- 60% of individuals surveyed have an alcohol and other drug (AOD) issue, according to those surveyed or LASD personnel.
- 40% of individuals surveyed said that they have a mental health issue.

Only 20% of individuals surveyed said that they have a physical disability that would impact their ability to live independently. Lastly, this study looked at CES data<sup>10</sup> in order to determine the most appropriate housing intervention for San Dimas residents experiencing homelessness. In LA County, it is suggested that people experiencing homelessness who fall into the low-acuity scoring range of the VI-SPDAT survey (0-3) should be able to find housing on their own, or self-resolve; those in the mid-acuity scoring range (4-11) typically require time-limited housing assistance and case management and are best served by Rapid Re-housing programs; and high-acuity individuals (12+) generally need supportive housing and more in-depth, ongoing supportive services, including case management, psychiatric care, and medical treatment.<sup>11</sup>

• In San Dimas, 65% of those experiencing homelessness scored in the moderate acuity range, 8% scored in the high acuity range, and 27% scored in the low acuity range:



<sup>&</sup>lt;sup>10</sup> Los Angeles Homeless Services Authority, Coordinated Entry System Data Set. March 2018.

<sup>&</sup>lt;sup>11</sup> Los Angeles Homeless Services Authority. Draft CES Prioritization Policies. Available: https://www.lahsa.org/documents?id=1896-draft-ces-prioritization-policies.

Given the nature of homelessness locally, as well as trends that demonstrate the issue growing at the regional level, the City has created this Plan to align City efforts with resources available through the Los Angeles County Homeless Initiative and Measure H.

Specifically, the City intends for this Plan to:

- 1. Identify ways to increase access to Measure H-funded strategies, and other County Homeless Initiative strategies, and work with the SPA 3 coordinated entry system lead;
- 2. Create an assessment of the demographics and characteristics of individuals experiencing homelessness in the City, in order to direct them to services that best meet their needs:
- 3. Coordinate resources and benefits that are or will be available locally and regionally for the homeless population.

#### Current Efforts to Address Homelessness

The City has taken assertive steps over the years to meet the needs of middle- and low-income residents, including working families and seniors. The majority of this work is performed by the Community Development Department, which has leveraged federal, state, and local funds to create affordable housing opportunities for City residents. The loss of Redevelopment funding in 2011 impacted those efforts significantly, and the City has since had to identify new resources to replace prior revenue streams.

Nevertheless, the City continues to assist local families by funding affordable housing programs, providing assistance for home repair, and collaborating with social enterprise and non-profit organizations. More recently, that work has begun to include addressing homelessness, which City staff do in collaboration with the Sheriff's Department, as well as other partners.

The following table outlines the City's current annual funding and activities dedicated to individuals and families experiencing homelessness and those facing housing instability:

| Activity   | 2017-2018<br>Funding | Funding<br>Source    | Oversight<br>Department or<br>Partner | Activity Description   |
|--|----------------------|----------------------|---------------------------------------|--|
| Coordination of<br>Housing<br>Resources and<br>Staff | \$25,000             | Housing<br>Authority | Community<br>Development              | City department leading affordable housing and homeless planning efforts.                                |
| Rehabilitation<br>Assistance –<br>Mobile Home        | \$75,000             | Housing<br>Authority | Community<br>Development              | City provides rehabilitation assistance to a mobile home park.   |
| Rehabilitation<br>Assistance –<br>Single Family      | \$155,000            | CDBG                 | Community<br>Development              | Assists low- and moderate-<br>income households with funds for<br>approved home improvement<br>projects. |

The City has also facilitated the following affordable housing units:

| Funding Source                 | Oversight Department or Partner | Activity Description   |
|--------------------------------|---------------------------------|--|
| Former Redevelopment Agency    | Community Development           | Voorhis Village – 64 rental units for low-income families  |
| Former Redevelopment Agency    | Housing Authority               | Monte Vista Place – 12 rental units for low-<br>income seniors owned and operated by the City.   |
| Former Redevelopment Agency    | Housing Authority               | Grove Station Project – 9 moderate-income home ownership units.  |
| Former Redevelopment<br>Agency | Housing Authority               | Sunnyside Apartments – 34 total rental units with 17 each for low- and very-low-income residents. Unit covenants will expire in 2021.                |
| Former Redevelopment<br>Agency | Community Development           | Avalon Project— 26 rental units for very-low-<br>and moderate-income residents.  |
| Former Redevelopment Agency    | Community Development           | City provides rental assistance to 18 residents of Charter Oaks Mobile Home Park.  |
| Former Redevelopment<br>Agency | Housing Authority               | Mobile Home Accord - establishes maximum rents and annual rent increases for each of the five parks in the City. Unit covenants will expire in 2020. |

In addition to the activities outlined above, the City and its partners are currently participating in the following activities:

- Engagement with Los Angeles County, Los Angeles Homelessness Services Authority, Community Development Commission of the County of Los Angeles, and the San Gabriel Valley Council of Governments on housing and homelessness issues
- The San Dimas Senior Center provides programs to help break social isolation and build social inclusion in addition to services that can support the needs of senior residents, including individuals experiencing homelessness
- The Holy Name of Mary Catholic Church, in conjunction with the St. Vincent de Paul Society, provides a number of services, including:
  - Hotel/motel vouchers for single mothers with one or more child (approximately 60 per month)
  - A food pantry, free clothing, gift cards to local stores and restaurants, and bus passes
- The East San Gabriel Valley Coalition for the Homeless operates a rotational winter shelter two weeks out of the year in San Dimas, at the Holy Name of Mary Church
- The LA Sheriff's Department Community Action Team engages with people experiencing homelessness and has the ability to dedicate multiple officers for special projects
- San Dimas has undertaken a demographic study of homelessness as part of this plan so that it can better understand the needs of this population (see Appendix C)
- San Dimas partners with the Los Angeles Sheriff's Department to respond to calls for service, during which officers engage homeless individuals and make referrals as appropriate

 Case Management services are available once a month for patrons of the San Dimas Senior Center, including Urgent Care management, education, nutrition through congregate dining or home-delivered meals, transportation assistance, telephone reassurance, and linkages to other services

The City's affordable housing portfolio and the existing social services network create a strong foundation for addressing homelessness. Moreover, the City has a relatively small homeless population and there is potential to make a significant impact on this issue without dedicating a large amount of resources. Some clear gaps exist and should be addressed, in particular the scarcity of rental units available to low- and very-low-income individuals and families. In addition, evidence from field research (see Appendix C) indicates a need for coordination of case management services for people experiencing homelessness.

This Plan takes these issues into account and includes mitigating Goals and Actions. It aligns whenever possible with funding opportunities presented by the LA County Homeless Initiative and Measure H, with the objective of reducing the City's unsheltered homeless population.

#### Homeless Plan Process

The City's plan is an extension of its previous and current efforts to make housing available to vulnerable residents, including low-income residents and seniors. The City's Community Development Department does much of this work, and brings experience to the issue of homelessness.

Key activities of the plan process included input sessions targeted to different stakeholders, primarily the Los Angeles County Sheriff Department's Community Action Team and leadership, members of the faith-based, business, and homeless service provider communities, and City leadership.

As a part of each stakeholder input session, groups were asked to provide feedback on the challenges of homelessness within the City as well as to provide input into possible strategies, many of which make up the approved goals and strategies for the City within the plan. For summaries of challenges as well as strategies from each input session see Appendices A and B.

#### Goals and Supporting Actions

The following includes specific goals along with supporting actions. Each strategy includes any necessary policy changes, measurement, ownership, leveraged city resources (if applicable), and timeline. The San Dimas Community Development Department is responsible for overseeing the goals and actions and reporting on progress. At minimum, the plan will be reviewed on a bi-annual basis and the Department Director and/or City Manager will report plan progress to the City Council.



# Goal 1: Better Understand the Needs of San Dimas' Homeless Population

Homeless Initiative Strategy Link(s): A1, A5, B3

#### **Action 1a**

Provide ongoing education to City staff, local businesses, faith-based organizations, and the general public on homelessness and local efforts to address it, in particular around Prevention and Rapid Re-Housing (A1: Homeless Prevention Program for Families, A5: Homeless Prevention Program for Individuals, B3: Expand Rapid Re-Housing)

| Measurement:                 | Summary report on education efforts |
|------------------------------|-------------------------------------|
| Ownership:                   | Community Development Department    |
| Leveraged City<br>Resources: | Staff time                          |
| Associated Policy Changes:   | No associated policy changes        |
| Timeline:                    | 6 months, ongoing                   |

#### **Action 1b**

Examine the connection between people experiencing homelessness and their families, and challenges for reunification

| Measurement:                 | Summary report on issue          |
|------------------------------|----------------------------------|
| Ownership:                   | Community Development Department |
| Leveraged City<br>Resources: | Staff time                       |
| Associated Policy Changes:   | No associated policy changes     |
| Timeline:                    | 6 months                         |

#### **Action 1c**

Encourage City staff and residents to participate in the Los Angeles Homeless Services Authority's (LAHSA) annual homeless count

| Measurement:                 | Confirm there is adequate participation to conduct reliable count |
|------------------------------|---|
| Ownership:                   | Community Development Department                                  |
| Leveraged City<br>Resources: | Staff time, a meeting space                                       |
| Associated Policy Changes:   | No associated policy changes                                      |
| Timeline:                    | 7 months (the next annual homeless count is in January 2019)      |

#### **Action 1d**

Organize a technical advisory committee, including representatives from the LASD, faith-based organizations, homeless services providers, and City staff, to meet quarterly and review the status of the Plan's implementation. The committee should be prepared to report on qualitative data, e.g. description of police encounters with individuals experiencing homelessness and referrals made, as well as any available quantitative data.

| Measurement:                 | Agenda/minutes from first meeting; ongoing summary reports to City Council or Community Development Department |
|------------------------------|--|
| Ownership:                   | City Council or Community Development Department   |
| Leveraged City<br>Resources: | Staff time; use of City facility for meetings  |
| Associated Policy Changes:   | City Council or Community Development Department authorize committee   |
| Timeline:                    | 3 months, ongoing  |



### Goal 2: Ensure All People Experiencing Homelessness in San Dimas Are Entered Into Regional Coordinated Entry System (CES)

Homeless Initiative Strategy Link(s): E6, E7

#### **Action 2a**

Increase coordination among City departments as well as regional outreach partners and CES and ensure City staff are educated and trained in using the County Web-Based Communication Platform for outreach requests (E6: Countywide Outreach System, E7: Strengthen the Coordinated Entry System)

| Measurement:                 | All individuals experiencing homelessness in San Dimas should be entered into CES |
|------------------------------|---|
| Ownership:                   | Community Development Department and LASD   |
| Leveraged City<br>Resources: | Staff time  |
| Associated Policy Changes:   | No associated policy changes  |
| Timeline:                    | 6 months  |

#### **Action 2b**

Identify City representative to participate in regional case conferencing meetings organized by SPA 3 CES lead (E7: Strengthen the Coordinated Entry System)

| Measurement:                 | Report from identified individual on results of attending case conferencing meetings |
|------------------------------|--|
| Ownership:                   | Community Development Department   |
| Leveraged City<br>Resources: | Staff time   |
| Associated Policy Changes:   | No associated policy changes   |
| Timeline:                    | 3 months   |



## **Goal 3: Expand and Improve Immediate Housing Solutions**

Homeless Initiative Strategy Link(s): B3, B7

#### **Action 3a**

Explore opportunities to fund bridge housing or emergency shelter in conjunction with current hotel/motel voucher program operated by service partners (B7:Interim/Bridge Housing for Those Exiting Institutions)

| Measurement:                 | Summary report on the issue      |
|------------------------------|----------------------------------|
| Ownership:                   | Community Development Department |
| Leveraged City<br>Resources: | Staff time                       |
| Associated Policy Changes:   | No associated policy changes     |
| Timeline:                    | 6 months                         |

#### Action 3b

Work with partnering cities and churches to improve rotational shelter operations and ensure that it leads to housing through CES

| Measurement:                 | Summary report on the issue      |
|------------------------------|----------------------------------|
| Ownership:                   | Community Development Department |
| Leveraged City<br>Resources: | Staff time                       |
| Associated Policy Changes:   | No associated policy changes     |
| Timeline:                    | 6 months                         |

#### Action 3c

Engage local landlords and faith-based organizations to identify potential rental units

• Consider partnering with neighboring cities to expand landlord recruitment effort

| Measurement:                 | Summary report on the issue      |
|------------------------------|----------------------------------|
| Ownership:                   | Community Development Department |
| Leveraged City<br>Resources: | Staff time                       |
| Associated Policy Changes:   | No associated policy changes     |
| Timeline:                    | 6 months                         |

#### Action 3d

Ensure local homeless services providers and City staff understand LA County Rapid Rehousing program and how people experiencing homelessness can access it via referral to CES (B3: Expand Rapid Re-Housing)

| Measurement:                  | Summary report on the issue      |
|-------------------------------|----------------------------------|
| Ownership:                    | Community Development Department |
| Leveraged City<br>Resources:  | Staff time                       |
| Associated<br>Policy Changes: | No associated policy changes     |
| Timeline:                     | 6 months                         |



## **Goal 4: Expand Opportunities for Employment and Workforce Development**

Homeless Initiative Strategy Link(s): C2, C4

#### **Action 4a**

Explore partnering with local businesses, faith-based organizations, and local Social Enterprise Organizations to increase employment opportunities for homeless and low-income residents (C2: Increase Employment for Homeless Individuals by Social Enterprise)

 Consider partnering with neighboring cities to approach local businesses and chambers of commerce

| Measurement:                 | Research other City employment models and make recommendation to City Council |
|------------------------------|---|
| Ownership:                   | Community Development Department  |
| Leveraged City<br>Resources: | Explore potential funding sources for incentive payments to businesses        |
| Associated Policy Changes:   | No associated policy changes  |
| Timeline:                    | 1 year  |

#### **Action 4b**

Ensure community partners are educated on County programs that provide SSI/SSDI/Veterans benefits advocacy and understand the referral process (C4: Countywide Supplemental Security/Social Security Disability Income and Veterans Benefits Advocacy)

| Measurement:                 | Distribute information on programs to community partners |
|------------------------------|--|
| Ownership:                   | Community Development Department                         |
| Leveraged City<br>Resources: | Staff time   |
| Associated Policy Changes:   | No associated policy changes                             |
| Timeline:                    | 6 months   |



## **Goal 5: Explore Options for Preservation of Existing Affordable Housing**

Homeless Initiative Strategy Link(s): None

#### **Action 5a**

Continue to engage with County CEO Office and Community Development Commission to identify funds for rehabilitation and preservation of existing affordable housing stock, in particular:

- Maintain/expand rental assistance program at Charter Oaks
- Develop plan for preserving 34 affordable housing units at Sunnyside Apartments
- Monte Vista Place explore strategies to make these rental units more affordable
- Explore conversion of recently purchased 123 Monte Vista Avenue property to affordable rental housing
- Monitor Avalon compliance with existing affordability covenants

| Measurement:                 | <ul> <li>Delivery of plan to City Council</li> <li>Summary report to City Council</li> </ul> |
|------------------------------|--|
| Ownership:                   | Community Development Department   |
| Leveraged City<br>Resources: | Potential funding for expanded rental assistance program                                     |
| Associated Policy Changes:   | No associated policy changes   |
| Timeline:                    | 2 years  |

### **Appendix A: Stakeholder Input Sessions: Summary of Identified Challenges**

|   | <u> </u>  |  | <u> </u>   |
|---|---|--|--|
| Staff of City Departments and City Administration   | Sheriff Department  | Faith-Based Community and<br>Service Providers   | Business Community and<br>General Public   |
| <ul> <li>Difficulty making referrals through City outreach efforts ("Sometimes those services aren't reachable")</li> <li>The winter shelter does not take children, and can be violent</li> <li>Majority of homeless people in San Dimas have a family connection</li> <li>Majority of homeless people in San Dimas have a substance abuse issue</li> <li>Important to understand the problem in order to solve it, including demographics</li> <li>There are problems with the annual homeless count methodology</li> <li>Issue with people using facilities at City-funded housing projects (e.g. Charter Oak Mobile Home Estates)</li> <li>Some people experiencing homelessness do not want services ("They just want to be</li> </ul> | <ul> <li>People feel less vulnerable in San Dimas, so they stay here (including those who come for the temporary winter shelter)</li> <li>There has been an increase in disturbance calls ("disturbing the peace, public urination, etc.")</li> <li>Law enforcement has noticed a rise in petty crime—theft, auto break-ins, etc.</li> <li>There is a negative perception of law enforcement officers driving homeless people to shelters in other cities (especially Pomona)</li> <li>Homeless people may be reticent to engage with law enforcement personnel when offered services</li> <li>There have been issues with crime at the Red Roof Inn and Motel 6</li> </ul> | <ul> <li>Important to help people with mental and physical health problems</li> <li>There is a shortage of shelters for victims of domestic violence</li> <li>To address these issues San Dimas needs to be part of a regional effort ("SGV will need to come up with a collaborative solution")</li> <li>NIMBY curtails efforts to offer services, provide housing</li> <li>There is no way to force people to accept services ("This would violate their civil rights")</li> </ul> | <ul> <li>People choose to live in the street, are resistant to services</li> <li>Some California laws make it difficult to enforce homeless policy (AB 47, 57, 109)</li> <li>Variation in homeless population counts</li> <li>It can be problematic to put shelter in a city</li> <li>Presence of homeless people has a negative effect on local businesses, in terms of health and public safety</li> <li>Some people panhandle aggressively</li> </ul> |
| left alone")  |   |  |  |

### Appendix B: Stakeholder Input Sessions: Summary of Identified Strategies

| Staff of City Departments and City Administration  | Sheriff Department   | Faith-Based Community and<br>Service Providers  | Business Community and<br>General Public   |
|--|--|---|--|
| <ul> <li>Public should contact the City or Sheriff's Department with concerns about homeless individuals</li> <li>Law enforcement personnel respond to calls for service and provide referrals to local or regional providers</li> </ul> | <ul> <li>Active enforcement (e.g. issuing citations) has decreased the homeless population</li> <li>Encourage homeless individuals with local family ties to move back home</li> <li>Department tries to track repeat offenders released under Prop 47</li> <li>Prioritize available housing for homeless people with San Dimas family ties</li> <li>Focus on specific homeless individuals for short period of time</li> <li>Law enforcement can make referrals to regional outreach services (e.g. VOA, Union Station)</li> <li>Need efficient, responsive intake service</li> </ul> | <ul> <li>Need to tailor services to individuals experiencing homelessness</li> <li>Reunification programs can be effective, when used appropriately</li> <li>Potential for public-private partnerships between City and churches with existing outreach and services infrastructure</li> <li>It is critical to work with the youth population ("Let's focus on kids")</li> <li>Provide employment assistance, including job training, resumes, showers, etc.</li> </ul> | <ul> <li>Improve collaboration on this issue with neighboring cities ("What will we do to coordinate with our neighbors in the valley?")</li> <li>Improve distressed commercial buildings</li> <li>Importance of relationships in working with homeless population ("If the system is in place and workspeople will grow more willing to accept help")</li> <li>Improve shelter conditions ("If people are going to be in a shelter they should be safe")</li> </ul> |

### **Appendix C: Homeless Population and Demographics**

|                                |                                    |           |        |                    | <b>- p</b> |     | direct D                                | omogra        |                                    |  |                   |                     |
|--------------------------------|------------------------------------|-----------|--------|--------------------|------------|-----|---|---------------|------------------------------------|--|-------------------|---------------------|
| Survey<br>Number/<br>Unique ID | Source:<br>CES or<br>LDC<br>Survey | Date      | Gender | Race/<br>Ethnicity | Veteran    | Age | Location of<br>Interview                | Where Staying | How Long<br>Homeless This<br>Time? | What is Primary<br>Reason for<br>Homelessness? | Source of Income? | If Yes, What<br>Is? |
| 1                              | LDC                                | 3/30/2018 | Male   | white              | NR         | 65  | SD: Bus stop<br>San Dimas Ave           | Other         | NR                                 | NR   | NR                |                     |
| 2                              | LDC                                | 3/30/2018 | Male   | hispanic           | NR         | 35  | SD: Arrow<br>Hwy/Hwy 57                 | Outdoors      | NR                                 | NR   | NR                |                     |
| 3                              | LDC                                | 3/30/2018 | Male   | black              | NR         | 55  | tracks, behind<br>ITT on Cienaga        | Outdoors      | NR                                 | NR   | NR                |                     |
| 4                              | LDC                                | 3/30/2018 | Male   | black              | No         | 23  | SD: Arrow<br>Hwy/Hwy 57                 | Outdoors      | >=2 years                          | NR   | NR                |                     |
| 5                              | LDC                                | 3/30/2018 | Male   | hispanic           | No         | 37  | SD: Arrow<br>Hwy/Hwy 57                 | Outdoors      | >=2 years                          | NR   | NR                | н-                  |
| 6                              | LDC                                | 3/30/2018 | Female | white              | No         | 45  | SD: Arrow<br>Hwy/Hwy 57                 | Outdoors      | >=2 years                          | NR   | NR                | GR                  |
| 7                              | LDC                                | 3/30/2018 | Male   | white              | No         | 49  | SD: Home<br>Depot                       | Outdoors      | >=2 years                          | no work b/c criminal<br>background             | Yes               | Odd Jobs            |
| 8                              | LDC                                | 3/30/2018 | Male   | black              | Yes        | 41  | SD: Arrow Hwy<br>Carl's Jr./del<br>Taco | Outdoors      | <3 mos                             | Disability; difficulty finding rental          | Yes               | Work,<br>panhandle  |
| 9                              | LDC                                | 3/30/2018 | Male   | white              | No         | 28  | SD: Arrow<br>Hwy/Hwy 57                 | Outdoors      | >=2 years                          | MH, trauma                                     | No                | -                   |
| 10                             | LDC                                | 3/30/2018 | Male   | black              | No         | 46  | SD: Arrow<br>Hwy/Hwy 57                 | Car           | >=2 years                          | Cost of housing                                | No                |                     |
| AD8215<br>C6E                  | CES                                | 1/29/2017 | Male   | black              | No         | 22  | Hacienda<br>Heights                     | Outdoors      | >=2 years                          | NA   | NA                | NA                  |
| F90EE95<br>3F                  | CES                                | 6/22/2017 | Male   | white              | No         | 55  | Downtown LA                             | Outdoors      | >=2 years                          | NA   | NA                | NA                  |
| BE753BZ                        | CES                                | 8/28/2017 | Female | white              | No         | 34  | Lynwood                                 | Outdoors      | >=2 years                          | NA   | NA                | NA                  |
| 91F4219<br>A5                  | CES                                | 9/28/2016 | Male   | white              | Yes        | 71  | Downtown LA                             | Outdoors      | <3 mos                             | NA   | NA                | NA                  |
| 6956CF6<br>A0                  | CES                                | 8/22/2017 | Male   | white              | No         | 27  | Downtown LA                             | Outdoors      | < 6 mos                            | NA   | NA                | NA                  |

| Monthly<br>Amount | Non-Cash<br>Benefits? | Health<br>Insurance? | Became<br>Homeless in<br>City? | Sheriffs Identified "Local" (LDC) or Self- Identified as SD Resident (CES)   | If not,<br>where? | What is<br>Connection<br>to City? | Receiving<br>Assistance? | If So, Type/<br>Agency | LASD Reported<br>or Self-<br>Reported<br>Alcohol or<br>Other Drug<br>Issue | Self-Reported<br>Mental Health<br>Issue | Self-Reported<br>Physical<br>Disability |
|-------------------|-----------------------|----------------------|--------------------------------|--|-------------------|-----------------------------------|--------------------------|------------------------|--|---|---|
|                   |                       |                      |                                |  |                   |                                   |                          |                        |  |   | ,                                       |
| <del></del> //    |                       | NR                   | No                             | No   | East LA           | NR                                | No                       | NA                     | No   | No                                      | Yes                                     |
|                   |                       | NR                   | No                             | No   | 44                | NR                                | No                       | NA                     | Yes  | No                                      | No                                      |
| 1500              | ASAR:                 | NR                   | 1901                           | Yes  | (40)              | NR                                | No                       | NA                     | Yes  | No                                      | No                                      |
| <del></del> //    |                       |                      |                                | SAURE CONTRACTOR OF THE PROPERTY OF THE PROPER |                   |                                   |                          |                        |  |   |   |
|                   |                       | NR                   | No                             | Yes  | LA                | NR                                | No                       | NA                     | Yes  | Yes                                     | No                                      |
|                   | _                     | NR                   | Yes                            | Yes  |                   | Family                            | No                       | NA                     | Yes  | No                                      | No                                      |
| 221               | SNAP                  | Yes                  | Yes                            | Yes  |                   | Family                            | Yes                      | Tri-City               | Yes  | Yes                                     | No                                      |
|                   | -                     | Yes                  | Yes                            | Yes  | 44                | From<br>Norwalk                   | Yes                      | Friend                 | Yes  | No                                      | No                                      |
|                   |                       |                      |                                |  |                   |                                   |                          |                        |  |   |   |
|                   | SNAP                  | Yes                  | No                             | Yes  | LA                | Work                              | Yes                      | VOA                    | No   | No                                      | Yes                                     |
|                   |                       | Yes                  | No                             | No   | Pomona            | Family                            | Yes                      | Tri-City               | Yes  | Yes                                     | Yes                                     |
|                   |                       |                      |                                |  |                   | ***                               |                          |                        |  |   |   |
|                   |                       | Yes                  | No                             | No   | Fontana           | Likes it                          | No                       |                        | Yes  | Yes                                     | No                                      |
| NA                | NA                    | NA                   | NA                             | Yes  | NA                | NA                                | No                       | VOA<br>Amity           | No   | Yes                                     | No                                      |
| NA                |                       | NA                   |                                |  |                   | NA                                | No                       | Foundation             | No   | No                                      | No                                      |
| NA                | NA                    | NA                   | NA                             | Yes  | NA                | NA                                | No                       | DHS                    | Yes  | No                                      | No                                      |
| NA                | NA                    | NA                   | NA                             | Yes  | NA                | NA                                | Yes                      | VOA<br>Weingart        | No   | No                                      | No                                      |
| NA                | NA                    | NA                   | NA                             | Yes  | NA                | NA                                | No                       |                        | No   | No                                      | No                                      |

### **Appendix D: List of Local and Regional Service Providers**

|  | 1                               |                                | Organization/    | I                                      |
|--|---------------------------------|--------------------------------|------------------|--|
| Organization/Agency                                | Service Type(s)                 | Service Population             | Agency Location  | Organization/ Agency Website           |
| Aurora Charter Oak Hospital                        | Medical Center                  | General Population             | Covina           | http://www.charteroakhospital.com/     |
| Bonita Unified School District                     | Education                       | Families, Youth                | San Dimas        | http://do.bonita.k12.ca.us/            |
| Catholic Charities                                 | Basic Needs<br>Assistance       | General Population             | El Monte         | http://www.catholiccharitiesla.org     |
| Citrus Valley Health Partners                      | Medical Center                  | General Population             | West Covina      | http://www.cvhp.org/                   |
| Cory's Kitchen                                     | Food Pantry                     | General Population             | (Various)        | http://www.coryskitchen.org            |
| David & Margaret Youth & Family Services           | Housing, Supportive<br>Services | Families, Youth                | La Verne         | http://www.davidandmargaret.org/       |
| East San Gabriel Valley Coalition for the Homeless | Basic Needs<br>Assistance       | General Population             | Hacienda Heights | http://esgvch.org/                     |
| East Valley Community Health Center                | Medical Center                  | General Population             | (Various)        | https://www.evchc.org/                 |
| Foothill Family Shelter, Inc.                      | Supportive Services             | Families, Youth                | Upland           | https://www.foothillfamilyshelter.org/ |
| Foothill Unity Center, Inc.                        | CES Access                      | General Population             | Pasadena         | http://foothillunitycenter.org/        |
| Friends in Deed                                    | CES Access                      | General Population             | Pasadena         | http://friendsindeedpas.org/fid/       |
| Hathaway-Sycamores Child and Family Services       | Coordinated Entry               | Youth (ages 16-24)             | Pasadena         | http://www.hathaway-sycamores.org/     |
| Holy Name of Mary Catholic<br>Church               | Basic Needs<br>Assistance       | General Population             | San Dimas        | http://www.hnmparish.org/              |
| House of Ruth                                      | Housing, Supportive<br>Services | Survivors of Domestic Violence | Pomona           | http://houseofruthinc.org/             |
| Inland Valley Hope Partners                        | Basic Needs<br>Assistance       | General Population             | Pomona           | www.inlandvalleyhopepartners.org       |

| Los Angeles County Chief<br>Executive Office       | Homeless Initiative<br>Liaison            | General Population      | Los Angeles | http://ceo.lacounty.gov/   |
|--|---|-------------------------|-------------|--|
| Los Angeles County<br>Department of Mental Health  | Supportive Services                       | General Population      | (Various)   | http://dmh.lacounty.gov/wps/portal/dmh   |
| Los Angeles Homeless<br>Services Authority (LAHSA) | Regional Coordinator                      | General Population      | Los Angeles | https://www.lahsa.org/   |
| Plannned Parent Hood                               | Medical Center                            | Families                | Pomona      | https://www.plannedparenthood.org/planned-parenthood-pasadena-san-gabriel-valley |
| Salvation Army                                     | Basic Needs<br>Assistance                 | General Population      | Pomona      | http://www.salvationarmyusa.org  |
| Shepherd's Pantry                                  | Food Pantry                               | General Population      | Glendora    | http://www.shepherdspantry.com   |
| Sowing Seeds for Life                              | Basic Needs<br>Assistance                 | General Population      | La Verne    | http://www.sowingseedsforlife.org  |
| Support Solutions Homeless<br>Services             | Employment<br>Assistance                  | General Population      | Covina      | https://www.supportsolutionssgv.org/   |
| Tri-City Mental Health Center                      | Supportive Services                       | General Population      | Pomona      | http://www.tricitymhs.org  |
| Union Station Homeless<br>Services                 | Coordinated Entry,<br>Prevention, Housing | Families, Single Adults | Pasadena    | https://unionstationhs.org/  |
| Volunteers of America                              | Coordinated Entry,<br>Prevention, Housing | Single Adults           | Pomona      | https://voala.org/   |
| YWCA   | Supportive Services                       | Families, Women         | Covina      | http://www.ywcasgv.org/  |

# **Appendix E: List of Participating Services Partners that Provided Input to Plan**

| Name                    | Affiliation                                      |
|-------------------------|--|
| Bob Fleming             | Holy Name of Mary Church                         |
| Ted Ross                | Planning Commission - San Dimas                  |
| Hayden Lening           | Holy Name of Mary Church                         |
| Kathy Stevens           | Resident   |
| Shari Stevens           | Resident   |
| Sean Cazares            | Resident   |
| Marie Rhorbacker        | I.E. Homeless Coalition                          |
| Virginia Carillo        | Resident   |
| Denis Bertone           | San Dimas City Council                           |
| Michael Colasuovillo    | Love Gives                                       |
| Diane Kerchner          | Glendora/S.D AM Legion Auxiliary Regent DAR      |
| Pete Sluis              | Resident   |
| Blaine Michaelis        | City of San Dimas                                |
| Emmett Badar            | San Dimas City Council                           |
| Ryan Vienna             | San Dimas City Council                           |
| Meredith Bailey         | Business   |
| Jan Cicco               | SGVCOG   |
| Maurice Kane            | Resident   |
| Chris Garcia            | Resident - La Verne                              |
| Curt Morris             | Mayor - San Dimas                                |
| Pina Gonzales           | Hearts of Hope                                   |
| Patrick Jones           | Resident   |
| Ann Garcia              | City of San Dimas                                |
| Larry Stevens           | City of San Dimas                                |
| Tina Gonzales           | Hearts of Hope                                   |
| Captain Andy Berg       | LASD   |
| Lt Walid Ashrafnia      | LASD - 6 months on duty here                     |
| Deputy Wayne Countryman | LASD - Works across city and unincorporated area |
| Sgt Pete Shupe          | LASD - Runs detachment of 6 officers             |
| Deputy Steve Pence      | LASD - School resources officer                  |

# **Appendix F: City Planning Activities Tied to County Homeless Initiative Strategies**

The following table provides a summary of the alignment of actions identified in San Dimas' plan and strategies within the County Homeless Initiative

| City of San<br>Dimas Action | County Homeless Initiative Strategy | Description      | County<br>Funded | Measure H Funded |
|-----------------------------|-------------------------------------|------------------|------------------|------------------|
| 2a                          | E6, E7                              | Coordination     | Yes              | Yes              |
| 2b                          | E7                                  | Coordination     | Yes              | Yes              |
| 3a                          | B7                                  | Shelter          | Yes              | Yes              |
| 3d                          | B3                                  | Rapid Re-Housing | Yes              | Yes              |
| 4a                          | C2                                  | Increase Income  | Yes              | Yes              |
| 4b                          | C2                                  | Increase Income  | Yes              | Yes              |

Please also see descriptions of Homeless Initiative Strategies, available online at <a href="http://homeless.lacounty.gov/the-action-plan/">http://homeless.lacounty.gov/the-action-plan/</a>.

## **Appendix G: Approved County Strategies to Combat Homelessness**

